



Agency for Electronic Communications and Postal Services

Press Release

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Increase in the volume of the postal services provided

In 2023, the postal operators carried out 41,469,098 postal services, which is 14.8% more than in the year before. Out of the total number of the postal services provided, 96.8% were provided in domestic postal traffic, while 3.2% of the services were provided in international postal traffic.

According to the information given in the reports of Pošta Crne Gore, in 2023 that operator achieved a 14.4% higher physical volume of the postal services compared to the year before. Out of the total volume of the postal services provided, 38.5% were universal postal services, while 61.5% were commercial postal services.

The data obtained from the other 25 postal operators, which perform only commercial postal services, show that the total physical volume of the services provided in 2023 is 35.5% higher compared to the year before.

The universal postal operator Pošta Crne Gore still has a dominant role in the market of postal services and its share in the total volume of postal services provided for 2023 is 98%, while the share of other operators is 2%. As regards certain types of commercial postal services, the situation is different, especially when it comes to parcel and express services. In the markets of these services, significant places also have the following postal operators: Montenomaks Control & Logistics, NTC Logistics, Express One Montenegro, and Kingscliffe Distribution Montenegro – DHL.

In 2023, 26 postal operators operated on the postal services market of Montenegro. Besides Pošta Crne Gore, which has the right and obligation to provide universal postal services throughout the territory of Montenegro as well as the right to perform commercial postal services, the other 25 operators provided commercial postal services.